

## National Grid

Better practices in engagement with environmental NGO's and permitting bodies – Marine Environment.

# BEST GRID



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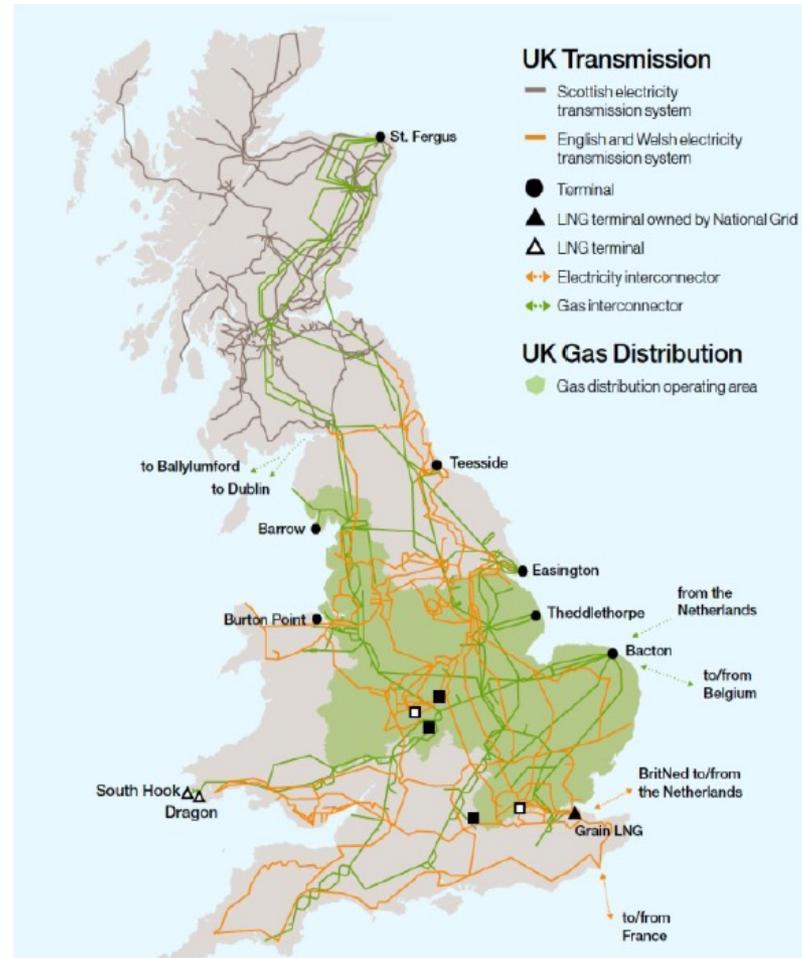
## UK & US



## Electricity & Gas

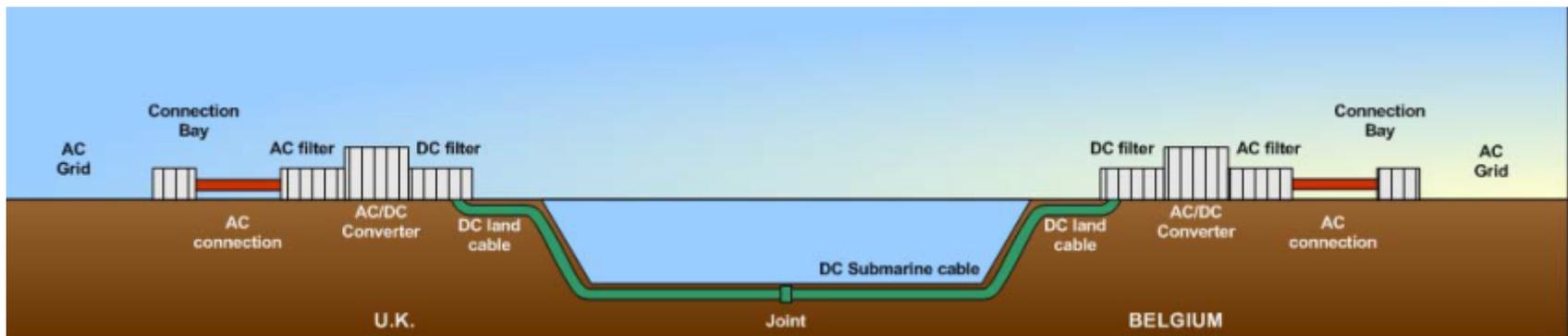


## Transmission & Distribution



- Develop recommendations on how to apply better practices in marine-focussed/interconnector projects:
  - Public Acceptance
  - Permitting
  - Engage in an exchange of experiences and dissemination activities.

- National Grid has focussed on the evaluation of the Nemo Link® project.
- We have drawn from our, and our partners', experiences with multiple other marine grid development projects.





- NGO's AND Developers have resource constraints
- Better education is needed between developers and stakeholders/ NGO's – 'Understanding the bigger energy picture'
- Face to face engagement is crucial in conjunction with meeting discipline and management of expectations.

- At strategic development stage create the opportunity to discuss the challenges of a project in structured meetings with stakeholders (groups)
- Information on past projects (issues/successes) is difficult to find – Current projects are not benefiting from the learning.
- Early, open, high quality stakeholder engagement is an investment not a cost.

- Develop non-project specific *relationships* with stakeholders
- Employ a dedicated stakeholder engagement team
  - Establish resourcing needs and constraints
  - Comprehensive mapping and risk register
  - Relationship management
  - Phased engagement

- Consider attendees carefully, relative to
  - Objectives
  - Experience
  - AuthorityEnsure *only* the right people attend.
  
- Document and circulate the outcomes of meetings
  - Decisions
  - Actions
  - Information
  
- Deliver what you promise!

- Scope and document availability of (other similar project) data.
- Design and document effective handovers to ensure project knowledge is maintained, think ahead.
- Undertake regular, informal and formal, lessons learned exercises - at least each project 'stage'.
- Recognising and sharing good practice can be embedded in organisational culture.